### Contact





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gafoorannassery93

### Skills

Business development and planning

Upper intermediate

Business networking



Sales funnel development



Advanced

Single compressor systems



Leak Testing



System Balancing



System Installation



**Duct** installation



HVAC installation and maintenance



Ductless understanding



## **HVAC Technician**

- HVAC Technician trained in split systems, hybrid systems,
  duct-free systems, and packaged heating and air systems air
  conditioning processes. Vast knowledge base of multiple
  system types and controls. Pursuing position with progressive
  company to provide exceptional service.
- Dynamic Sales Executive with 4 years of experience providing high level of customer service while increasing revenues.
   Successful at leveraging sales technologies, software and CRM data to identify, analyze and act upon leads, opportunities and sales funnels. Personable communicator focused on exceeding client expectations.

#### Work History

2018-11 -

#### Sales Executive

Current

2016-06 -

2018-06

NRE ELCTRONICS Tirur. (Whirlpool Retail Executive), TIRUR

- Analyzed past sales data and team performance to develop realistic sales goals.
- Increased revenue by implementing effective sales strategies in sales cycle process from prospecting leads through close.
- Held meetings with director to identify techniques to overcome sales obstacles.
- Developed SWOT analysis and executed targeted sales strategies accordingly using data-driven decision-making.
- Working as a sales officer
- Dealing with customer

#### **HVAC Technician**

Trans Gulf Electromechanical LLC, Dubai

 Conducted maintenance service on HVAC systems to increase life expectancy of equipment and prevent costly repair work.





Upper intermediate

Repairing refrigeration systems



### Software

Thorough working knowledge in co

Upper intermediate

Systems involving Microsoft Office P

Intermediate

Internet Applications

Advanced

**Acrobics** 



# Languages

Malayalam



English

Upper intermediate

Hindi

Upper intermediate

Arabic



### Education

2009-03 -

2012-03

2012-06 -2015-06

**High School Diploma** 

KHMHS SCHOOL (Kerala Board Of Public Examination) - ALATHIYUR

• Performed troubleshooting on HVAC systems

• Filled out detailed work orders for each job

completion with customers and reporting

• Worked overtime, holidays and weekends to

to determine root cause of issues.

Closed out work orders after verifying

discrepancies discovered on job site.

Penta Cool - Godrej Appliances, kottakkal

Completed root cause analysis to identify

• Updated refrigeration systems, modifying

Performed predictive, preventive and

knowledgeable service and quick

HVAC components and refurbishing chiller

corrective maintenance on diverse systems.

Satisfied customer needs on every call with

Located and repaired leaks on individual

units and large systems in grocery stores or

issues, understand problems and implement

accommodate company needs.

Refrigerator Technician

completed.

Malappuram

corrective plans.

plants and panels.

responses.

restaurants.

# Completed HSE (Humanities)

Board of Higher Secondary Examinations -UDAYA COLLEGE ALATHIYUR

# D.M.R.C (Diploma in Mechanical **Refrigeration & Air**

SSM POLYTECHNIC COLLEGE - TIRUR India

## REFERENCE

**ABDUL GAFOOR:** G001/45578 Salesman 0120 (Uncle)

MUJEEB RAHMAN: 4457/28774 Auditing Department (Family Friend)

2014-01 -2016-01